

Operational Readiness Framework for Health Emergencies

Business Requirements and Analysis

- System (surveillance, case management, risk communication, management etc)
- Staff skills and experience
- Functional relationships
- Resources (facilities, logistics and funds)
- Coordination and collaboration with other sectors
- Available training
- Contingency planning
- Continuity of business

Key questions:

- 1. What is in place for each dimension?
- 2. What actions are needed to fill the gap?
 - a. Cultural (creating change)
 - b. Physical (acquiring logistics, facilities etc)
 - c. Developmental (SOPs, training etc.)
 - d. Mobilization (HR, funds etc)

Design & Develop